

# **Union County American Job Center Operator's Committee**

## ***Meeting Agenda***

***May 19, 2025***

- I. Welcome & Roll Call***
- II. Approval of the April 28<sup>th</sup> Meeting Minutes***
- III. Federal Funding Updates***
- IV. Key Performance Indicators (KPIs) – WIOA Performance Measures***
- V. American Job Center – New Tools***
  - *Customer Satisfaction Survey*
  - *Employer Satisfaction Survey*
  - *AJC Network Report Card (Performance Evaluation Tool)*
- VI. Integrated Service Delivery System***
- VII. Success Stories & Celebrating the Work We Do***
- VIII. Next Steps***
  - *June: AJC Network Mock Integration Testing*
  - *ISD Model Follow-up*
  - *Surveys Follow-up*
- IX. Adjournment***

***Next Meeting: Monday, June 16<sup>th</sup> at 8:30 a.m.***

