

Union County Workforce Development/ One Stop Career Centers 2015 Annual Report and 2016 Initiatives

Services Provided

Approximately 3,575 individuals were provided with intensive career services including counseling, resume writing and training referral. In Program Year 2014-2015, 500 of these individuals obtained employment.

A total of 320 Adult and Dislocated Worker eligible clients were sent to training mostly in the medical, transportation and technology fields; which lead to jobs and attainment of licenses/credentials. Contractual services were provided for these 320 students.

Work First New Jersey-Temporary Assistance for Needy Families (TANF)/General Assistance (GA)/Supplemental Nutrition Assistance Program (SNAP)

The UC OSCC administered contracts allocated in the amount of \$ 1,124,000 for 4 vendors. Approximately 1102 TANF clients were enrolled in work activities and 886 GA/SNAP clients. Of these enrollments, approximately 387 TANF clients completed; 88 got jobs while 428 GA/SNAP clients completed the program and 30 were employed.

Workforce Learning Link

Customers who are deficient in basic Reading and Math or use English as a Second Language are served in the One Stop Workforce Learning Link Literacy Labs. Approximately 174 customers used this service in PY 2014-2015. |

Plainfield Public Library Literacy Pilot Program

The Union County OSCC piloted a program in partnership with the Plainfield Public Library to provide literacy services to English as a Second Language learners and other job seekers who need to know Microsoft Office; also those who need High School Equivalency test assistance and tutoring.

Affordable Health Care Act Access

Customers could sign up for the Affordable Health Care Act at the Elizabeth One Stop with the aide of recruiters stationed on site. This service was offered from November 2014 thru February 2015.

Job Corps Recruitment

Every Thursday from 10am to 12pm a Job Corp Counselor is available at the Elizabeth One Stop to provide orientation and registration to potential Job Corps students (ages 16 - 24). We are ahead of the curve with this because under the new WIOA Legislation, Job Corps is a new mandated partner.

Reconnections Job Fair Event

The Union County prisoner Re-Entry Initiative housed at the One Stop Career Center held 3 Job Fairs. The Job Fairs were open to Reconnections Participants only. Approximately 60 job seekers attended and there were approximately 10 hires. The Job Fair showcased about 8 employers which included FedEx, Raymour & Flanigan, ShopRite and others.

AirServ Job Fair Event

In February of 2015, a Newark Airport employer recruited for 150 positions thru the WIB Center, One Stop and Union County College. Over a 2 day period of time, One Stop case

managers assisted 592 applicants and determined that 126 individuals were eligible for the positions. A prerequisite for hiring was completion of a "Soft Skills" course run by Union County College and located at the WIB Center. Customers completing this course may then be enrolled into an On-The-Job Training course administered by the Elizabeth Development Company (EDC).

Positive Recruitments/Job Fairs

Elizabeth and Plainfield One Stops held 73 Job Fairs. Approximately 1350 job seekers attended and approximately 124 hires were reported. In addition, there were also recruitments for Whole Foods which resulted in 139 new hires and for Marshalls another 87; resulting in a total of 350 new hires.

Rapid Response Assistance

Union County OSCC teamed up with the NJ Rapid Response Team in helping out with the Runnells Hospital Plant Closing/Mass Lay-off.

Continuous Improvement:

Computerized Assessment

With the advent of the computerized T.A.B.E. (Test of Adult Basic Education) the Union County One Stop Career Centers were able triple the amount of students tested each week. In Elizabeth, for the convenience of the customer, the test is offered on a daily basis instead of weekly. Approximately 649 applicants were scheduled for the T.A.B.E. and 473 were actually assessed. The assessments are used to plan the service strategy for the customers.

Program Information Announcement (PIA)

A new form (PIA) and procedures were set up to capture all the training courses (not WIA/WIOA funded) available to the job seeker. The form will be kept in a community accessible binder that will be readily available to customer and case managers alike.

More Integrated Reception/Triage Area

The State and County delineations have been removed in the reception area, making services fully integrated, seamless and consolidated. We have also combined the State and County calendars. There is now one customer calendar and one staff coverage calendar.

Orientation Power Point Presentation

A new Power Point orientation presentation was unveiled this year. The presentation incorporated all the programs, workshops and services offered to job seekers through both the State and County One Stop Centers. Both the County and the State disseminate the same information which results in universal access.

Partners Meetings

Monthly meetings are conducted with OSCC workforce partners such as Division of Social Services, Housing Authority, Plainfield Health Center, Unemployment and ES, Vocational Rehabilitation, Workforce Board, Community Service Block Grant and other community based organizations. Information is shared that benefit handicapped, low-income, seniors and job seekers.

Youth

The Division of Workforce Development Operations operated eight (8) year-round programs. The eight programs were led by sub-contracted agencies such as, Clark Board of Education, Rahway Community Action Organization, City of Elizabeth, Urban League, Borough of Roselle, and Union County College. Six of the programs were targeted to in-school youth between the ages 16-21 and two (2) programs were for out-of-school youth between the ages 16-24. Urban League and Borough of Roselle were the only organizations contracted to deliver out-of-school programs. All of the contracted programs consisted of two major components – a work experience and support services. Combined, there were over eighty **(80)** worksites developed for the program.

In total, 129 youth participated in the program, one hundred six (106) youth were in-school and 23 were out-of-school. According to America's One Stop Operating System (AOSOS) reports, **90.6%** of youth returned to a school setting and/or obtained their high school diploma or equivalence. While **101.3%** of youth were successful in obtaining unsubsidized employment and **78.4%** of the out-of-school youth saw an increase in their Literacy/Numeracy performance.

2016 Initiatives

In 2016, the Union County One-Stop Career Centers will complete the transition from the Workforce Investment Act (WIA) to the new Workforce Innovation and Opportunity Act. One significant change in this program will be services to out-of-school youth. To meet this requirement of increased services, the One-Stop will establish a Youth Resource Center that will provide resources to serve this population. The goal will be to provide dedicated computer space and materials so youth can avail themselves of these services in a safe and supervised manner.

The Union County One-Stop will also strive to provide extended office hours to clients past the traditional 9 to 5 business hours. Services at local libraries or community agencies on weekends will also be explored as an option to allow clients to access career assistance at their convenience.

UNION COUNTY ONE STOP CAREER CENTER-ELIZABETH

November 2015

Monday	Tuesday	Wednesday	Thursday	Friday
<p>2 9:00 <u>TABE Test</u> 9-10:30 <u>JJC-Orientation</u> 9-12:30 <u>Customer Help Desk</u> 9-12:30 <u>WIOA/Intensive Services</u> N. Colter / C. Prada 9-4:00 <u>SNAP/FS Workshop</u> 11-1:00 <u>Cosmopolitan Recruitment</u> 1:00 <u>GA 28 Day Orientation</u> 1:15 <u>Tuition Waiver</u></p>	<p>3 ELECTION DAY</p>	<p>4 9:00 <u>Learning Link Registration</u> 9:00 <u>REA Orientation Initi</u> 9:00 <u>TABE Test</u> 9-12:30 <u>Customer Help Desk</u> 9-12:30 <u>WIOA/Intensive Services</u> C. Harris / V. Cinnatus 9-4:00 <u>SNAP/FS Workshop</u> 1-4:00 <u>Abacus Staffing Recruitment</u> 1:30-3:00 <u>Interview Basics</u></p>	<p>5 9:00 <u>REA Orientation Multi</u> 9:00 <u>TABE Test</u> 9-12:30 <u>Customer Help Desk</u> 9-12:30 <u>WIOA/Intensive Services</u> C. Street 10:00 <u>Job Corp</u> 1:00 <u>GA 28 Day Orientation</u> 1:00 <u>Remedy Staffing Recruitment</u></p>	<p>6 9:00 <u>Occu. Prep - New - TANF/ GA/SNAP</u> 9:00 <u>TABE Test</u> 9-12:00 <u>Golden Touch Transportation Recruitment</u> 9-12:30 <u>Customer Help Desk</u> 9-12:30 <u>WIOA/Intensive Services</u> N. Colter 9-4:00 <u>SNAP/FS Workshop</u> 11:30 <u>Occu. Prep - Follow-Up</u> 1-4:00 <u>Novalex Recruitment</u></p>
<p>9 9:00 <u>TABE Test</u> 9-10:30 <u>JJC-Orientation</u> 9-12:30 <u>Customer Help Desk</u> 9-12:30 <u>WIOA/Intensive Services</u> N. Colter / C. Prada 9-4:00 <u>SNAP/FS Workshop</u> 1:00 <u>GA 28 Day Orientation</u> 1:15 <u>Tuition Waiver</u> 1-3:00 <u>Networking</u> 10-12:00 <u>A Giving Heart Recruitment</u></p>	<p>10 9:00 <u>TABE Test</u> 9:30 <u>WIOA Orientation</u> 9-11:30 <u>PROS/JJC Workshop</u> 9-12:30 <u>Customer Help Desk</u> 9-12:30 <u>WIOA/Intensive Services</u> F. Mangold 1:30-3:00 <u>Job Search Skills</u> 2:00 <u>WIOA Orientation</u></p>	<p>11 HOLIDAY</p>	<p>12 9:00 <u>REA Orientation Multi</u> 9:00 <u>TABE Test</u> 9-12:30 <u>Customer Help Desk</u> 9-12:30 <u>WIOA/Intensive Services</u> C. Street 10-12:00 <u>Premier Home Health Recruitment</u> 10:00 <u>Job Corp</u> 1:00 <u>GA 28 Day Orientation</u></p>	<p>13 9:00 <u>Occu. Prep - New - TANF/ GA/SNAP</u> 9:00 <u>TABE Test</u> 9-12:30 <u>Customer Help Desk</u> 9-12:30 <u>WIOA/Intensive Services</u> N. Colter 9-4:00 <u>SNAP/FS Workshop</u> 10:00 <u>Forklift Certification Class</u> 11:30 <u>Occu. Prep - Follow-Up</u> 1:30-3:30 <u>Resume Basics/ Advanced</u></p>
<p>16 9:00 <u>TABE Test</u> 9-10:30 <u>JJC-Orientation</u> 9-12:30 <u>Customer Help Desk</u> 9-12:30 <u>WIOA/Intensive Services</u> N. Colter / C. Prada 9-4:00 <u>SNAP/FS Workshop</u> 1:00 <u>GA 28 Day Orientation</u> 1-4:00 <u>Labor Ready Recruitment</u> 1:15 <u>Tuition Waiver</u> 1:30-2:30 <u>JJC-Target Your Resume Preregister</u></p>	<p>17 9:00 <u>TABE Test</u> 9-11:30 <u>PROS/JJC Workshop</u> 9:30 <u>WIOA Orientation</u> 9-12:30 <u>Customer Help Desk</u> 9-12:30 <u>WIOA/Intensive Services</u> F. Mangold 1:30-3:30 <u>Resume Basics/ Advanced</u> 2:00 <u>WIOA Orientation</u></p>	<p>18 9:00 <u>Learning Link Registration</u> 9:00 <u>REA Orientation Initi</u> 9:00 <u>TABE Test</u> 9-12:30 <u>Customer Help Desk</u> 9-12:30 <u>WIOA/Intensive Services</u> C. Harris / V. Cinnatus 9-4:00 <u>SNAP/FS Workshop</u> 1:00-4:00 <u>Aba Staffing Recruitment</u> 1:30-3:00 <u>Interview Basics</u></p>	<p>19 9:00 <u>REA Orientation Multi</u> 9:00 <u>TABE Test</u> 9-12:30 <u>Customer Help Desk</u> 9-12:30 <u>WIOA/Intensive Services</u> C. Street 10:00 <u>Job Corp</u> 1:00 <u>GA 28 Day Orientation</u></p>	<p>20 9:00 <u>Occu. Prep - New - TANF/ GA/SNAP</u> 9:00 <u>TABE Test</u> 9-12:30 <u>Customer Help Desk</u> 9-12:30 <u>WIOA/Intensive Services</u> N. Colter 9-4:00 <u>SNAP/FS Workshop</u> 9:00 <u>Remedy Staffing Recruitment</u> 11:30 <u>Occu. Prep - Follow-Up</u> 1:30-2:30 <u>Chat Session</u></p>
<p>23 9:00 <u>TABE Test</u> 9-10:30 <u>JJC-Orientation</u> 9-12:30 <u>Customer Help Desk</u> 9-12:30 <u>WIOA/Intensive Services</u> N. Colter / C. Prada 9-4:00 <u>SNAP/FS Workshop</u> 1:00 <u>GA 28 Day Orientation</u> 1:15 <u>Tuition Waiver</u> 1:30-2:30 <u>Linkedin</u></p>	<p>24 9:00 <u>TABE Test</u> 9:30 <u>WIOA Orientation</u> 9-12:30 <u>Customer Help Desk</u> 9-12:30 <u>WIOA/Intensive Services</u> F. Mangold 1:30-3:00 <u>Job Search Skills</u> 2:00 <u>WIOA Orientation</u></p>	<p>25 9:00 <u>Learning Link Registration</u> 9:00 <u>TABE Test</u> 9-12:30 <u>Customer Help Desk</u> 9-12:30 <u>WIOA/Intensive Services</u> C. Harris / V. Cinnatus 9-4:00 <u>SNAP/FS Workshop</u> 1:30-3:00 <u>Networking</u></p>	<p>26 HOLIDAY</p>	<p>27 9-4:00 <u>SNAP/FS Workshop</u> 1:30-3:30 <u>Resume Basics/ Advanced</u> COUNTY CLOSED/ STATE OPEN</p>
<p>30 9:00 <u>TABE Test</u> 9-10:30 <u>JJC-Orientation</u> 9-12:30 <u>Customer Help Desk</u> 9-12:30 <u>WIOA/Intensive Services</u> N. Colter / C. Prada 9-4:00 <u>SNAP/FS Workshop</u> 1:00 <u>GA 28 Day Orientation</u> 1:15 <u>Tuition Waiver</u></p>				

November

2015

<i>Mon</i>	<i>Tue</i>	<i>Wed</i>	<i>Thu</i>	<i>Fri</i>
2 9am - 12:30pm <u>Customer Help Desk</u> M. Bagchi <u>WIOA/ Intensive Services</u> P. Burns-Wyatt <u>ABE/ESL/Comp (Mon-Fri)</u> E. Chestnut	3 <u>Closed</u> <u>Election</u> <u>Day</u>	4 9am - 12:30pm <u>Customer Help Desk</u> P. Burns-Wyatt <u>WIOA/ Intensive Services</u> A. Martinez <u>WIOA Orientation (M. Bagchi)</u> A. Martinez	5 9am - 12:30pm <u>Customer Help Desk</u> M. Bagchi <u>WIOA/ Intensive Services</u> E. Chestnut	6 9am - 12:30pm <u>Customer Help Desk</u> E. Chestnut <u>WIOA/ Intensive Services</u> M. Bagchi <u>OCCU -TANF/GA/SNAP</u> 11:00am - A. Martinez
9 9am - 12:30pm <u>Customer Help Desk</u> M. Bagchi <u>WIOA/ Intensive Services</u> P. Burns-Wyatt <u>ABE/ESL/Comp (Mon-Fri)</u> E. Chestnut	10 9am - 12:30pm <u>Customer Help Desk</u> A. Martinez <u>WIOA/ Intensive Services</u> P. Burns-Wyatt <u>TABE Testing - 9:00am</u> A. Hayes	11 <u>Closed</u> <u>Veteran's</u> <u>Day</u>	12 9am - 12:30pm <u>Customer Help Desk</u> M. Bagchi <u>WIA/ Intensive Services</u> E. Chestnut	13 9am - 12:30pm <u>Customer Help Desk</u> E. Chestnut <u>WIOA/ Intensive Services</u> M. Bagchi <u>OCCU -TANF/GA/SNAP</u> 11:00am - A. Martinez
16 9am - 12:30pm <u>Customer Help Desk</u> M. Bagchi <u>WIOA/ Intensive Services</u> P. Burns-Wyatt <u>ABE/ESL/Comp (Mon-Fri)</u> E. Chestnut	17 9am - 12:30pm <u>Customer Help Desk</u> A. Martinez <u>WIOA/ Intensive Services</u> P. Burns-Wyatt <u>TABE Testing - 9:00am</u> A. Hayes	18 9am - 12:30pm <u>Customer Help Desk</u> P. Burns-Wyatt <u>WIOA/ Intensive Services</u> A. Martinez <u>WIOA Orientation (M. Bagchi)</u> M. Bagchi	19 9am - 12:30pm <u>Customer Help Desk</u> M. Bagchi <u>WIOA/ Intensive Services</u> E. Chestnut	20 9am - 12:30pm <u>Customer Help Desk</u> E. Chestnut <u>WIOA/ Intensive Services</u> M. Bagchi <u>OCCU -TANF/GA/SNAP</u> 11:00am - A. Martinez
23 9am - 12:30pm <u>Customer Help Desk</u> M. Bagchi <u>WIOA/ Intensive Services</u> P. Burns-Wyatt <u>ABE/ESL/Comp (Mon-Fri)</u> E. Chestnut	24 9am - 12:30pm <u>Customer Help Desk</u> A. Martinez <u>WIOA/ Intensive Services</u> P. Burns-Wyatt <u>TABE Testing - 9:00am</u> A. Hayes <u>*One Stop Partners Meeting*</u> 10:00am	25 9am - 12:30pm <u>Customer Help Desk</u> P. Burns-Wyatt <u>WIOA/ Intensive Services</u> A. Martinez <u>WIOA Orientation (M. Bagchi)</u> P. Burns-Wyatt	26 <u>Closed</u> <u>Happy</u> <u>Thanksgiving</u>	27 <u>Closed</u> <u>Day After</u> <u>Thanksgiving</u>
30 9am - 12:30pm <u>Customer Help Desk</u> M. Bagchi <u>WIOA/ Intensive Services</u> P. Burns-Wyatt <u>ABE/ESL/Comp (Mon-Fri)</u> E. Chestnut				

**Union County One Stop
 July 1, 2015 to Present**

	Adult	Dislocated	Youth	WFNJ			Workforce Learning Link	WIA Self-Service Only	Totals
				TANF	GA/FS	Food Stamps			
Core Services	3	0	-	0	0	0	0	1826	1829
Intensive	0	0	-	184	101	16	53	-	354
ITA Training	1	0	-	0	0	0	0	-	1
Youth Services	-	-	82	-	-	-	-	-	82
Obtained Employment	1	3	0	1	0	0	3	-	8
Obtained Credential	3	6	0	0	0	0	0	-	9

Keys

Core Services
 Self-services and informational activities accessible to the general public, either electronically or at a physical location.

Intensive Services
 Client has received workforce information services by a staff, possibly leading to additional services or referral to another partner.

ITA Training (Individual Training Account)
 Established for Adult or Dislocated Worker and funded by WIA dollars.

Department of Human Services
Division of Family Development
Office of Planning and Operations Review

ACTIVITY STATUS REPORT - ETIME HOURS And EMPLOYMENT from FAMIS

Report Month: September 2015

Run Date: Updated with ETime hours through 10/16/2015

County Name	Count of Numerators	Count of Denominators	% Work Participation	Disregarded for Baby	Sole Caretaker	Disregarded Sanction	No Adult Cases	Total TANF Cases
ATLANTIC	157	1,021	15.4%	85	21	22	453	1601
BERGEN	96	371	25.9%	30	35	60	154	646
BURLINGTON	127	423	30.0%	44	47	63	282	855
CAMDEN	333	1,389	24.0%	121	48	178	958	2684
CAPE MAY	13	106	12.3%	25	8	11	61	211
CUMBERLAND	74	329	22.5%	44	31	86	310	798
ESSEX	606	2,853	21.2%	218	316	303	1092	4764
GLOUCESTER	54	225	24.0%	33	25	43	219	543
HUDSON	447	1,125	39.7%	124	167	186	835	2423
HUNTERDON	1	16	6.3%	4	5	1	9	35
MERCER	172	623	27.6%	85	48	120	545	1419
MIDDLESEX	93	444	20.9%	48	35	58	435	1018
MONMOUTH	93	190	48.9%	19	10	10	183	411
MORRIS	20	71	28.2%	3	13	2	65	154
OCEAN	87	376	23.1%	25	23	63	215	700
PASSAIC	402	1,457	27.6%	127	123	144	764	2608
SALEM	31	122	25.4%	18	2	20	81	243
SOMERSET	38	147	25.9%	16	13	20	90	285
SUSSEX	24	47	51.1%	2		7	30	86
UNION	143	519	27.6%	59	44	57	330	1006
WARREN	18	54	33.3%	3	6	4	45	112
Sum:	3,029	11,908	25.4%	1,133	1,020	1,458	7,156	22,602

Dates: July-November 2015

Customers Attended

ELIZABETH

07-06-15 - Remedy Staffing	14
08-05-15 - Labor Ready	23
08-07-15 - Metro One Security	17
08-10-15 - FedEx	41
08-07-15 - Labor Ready	29
08-19-15 - Corbett Exterminating	7
08-24-15 - Gate Gourmet	45
09-02-15 - Senior Helpers	14
09-14-15 - Labor Ready	10
09-21-15 - Gate Gourmet	49
09-23-15 - Abacus	35
09-28-15 - FedEx	22
09-28-15 - Abacus	60
10-06-15 - Remedy Staffing	11
10-14-15 - Abacus	57
10-15-15 - AHOLD	50
10-16-15 - NJ Safe Net Inc.	14
10-19-15 - FedEx	26
10-20-15 - Golden Touch	3
10-22-15 - AHOLD	22
10-30-15 - The ARC	42
11-02-15 - Cosmopolitan Staffing	16
11-04-15 - Abacus Staffing	
11-06-15 - Golden Touch Transportation	
11-09-15 - A Giving Heart	
11-12-15 - Premier Home Health	
11-16-15 - Labor Ready	
11-18-15 - Abacus Staffing	
TOTAL	607

PLAINFIELD

07-14-15 - Labor Ready	8
07-22-15 - Cornucopia Logistics	3
08-03-15 - Labor Ready	7
08-06-15 - AJ Squared Security	40
08-11-15 - Pop-A-Lock	9
08-21-15 - FedEx	3
08-25-15 - Real Time/Select Staffing	14
08-27-15 - Senior Helpers	5
09-10-15 - Labor Ready	2
09-11-15 - Renewal by Anderson	11
09-17-15 - Marshalls	100
09-22-15 - Corbett Exterminating	5
09-29-15 - Real Time Select Staffing	16
10-15-15 - FedEx Ground	7
10-21-15 - Golden Touch Transportation	8
10-22-15 - Nuts.com	9
10-29-15 - The ARC of Union	13
11-05-15 - A Giving Heart	
11-12-15 - Labor Ready	
TBD - Real Time Staffing	
TOTAL	260